

qnect

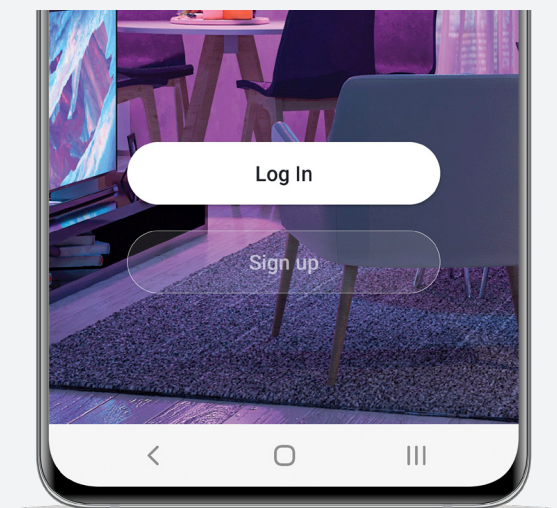
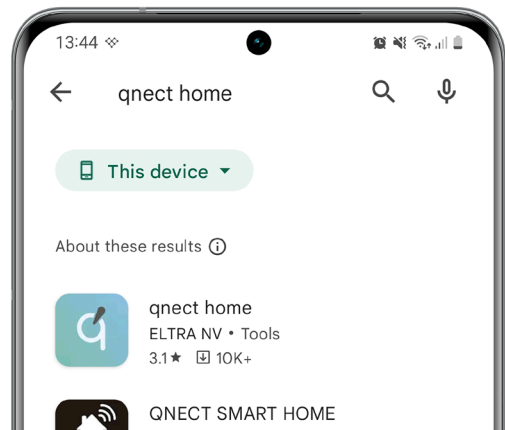


How to use the
qnect home app.

Starting the app.

Download the qnect home app via Android or iOS.

Search for 'qnect home' and download the app.



Login or create your account.

Open the app and consent to the privacy statement. You can then log in for the first time or create an account. If you have not used the app before, you must first create account.

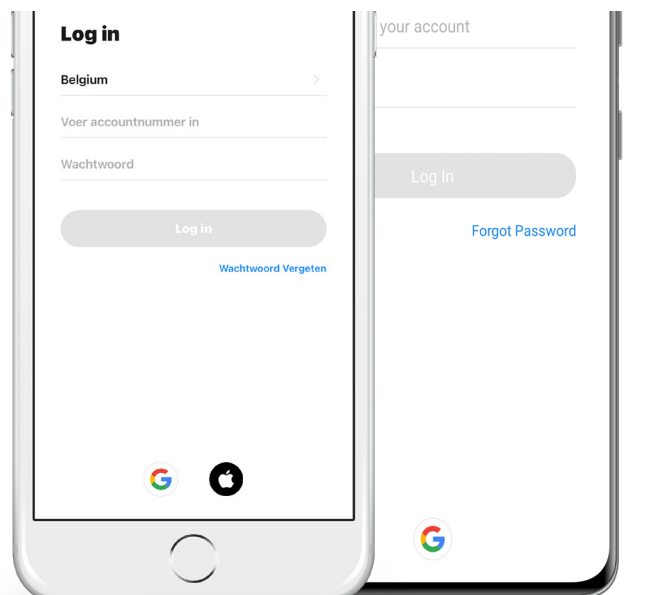
Note: Each user of the app must create their an account. An account can only be stored on one device.

Create an account or login with your Google or Apple account.

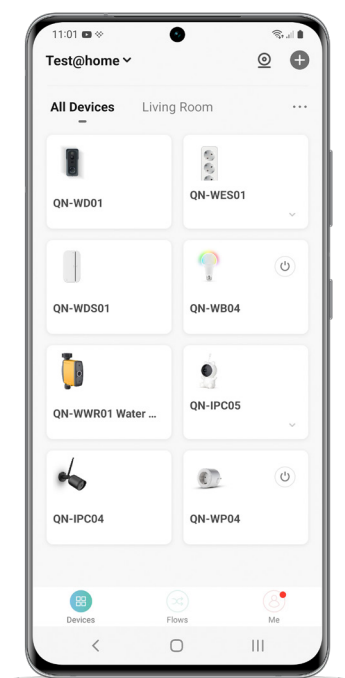
When logging into the app, you can register in two different ways:

You can log in with your email address and a self-created password. Follow the steps in the app to create an account.

You can log in via your existing Google or Apple account. Press on the corresponding account logo to give your consent.

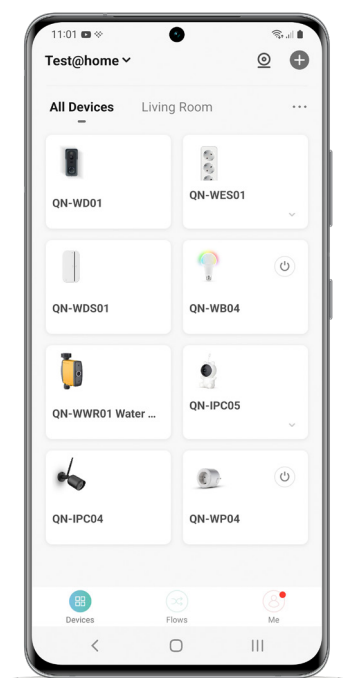


After you have logged in, you will see three main screens in the app (you can navigate to these screens via the menu bar at the bottom).



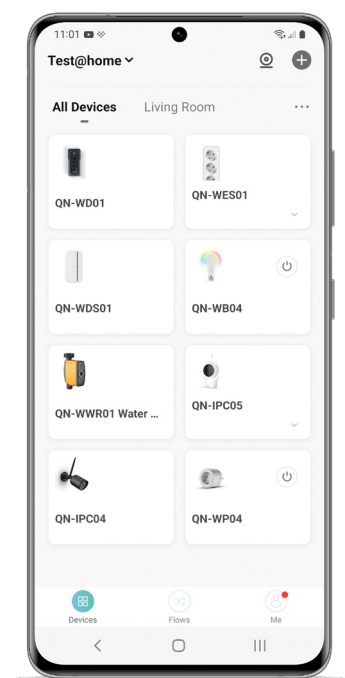
Your smart home
and device list

Page 4



Flows (automations
and quick actions)

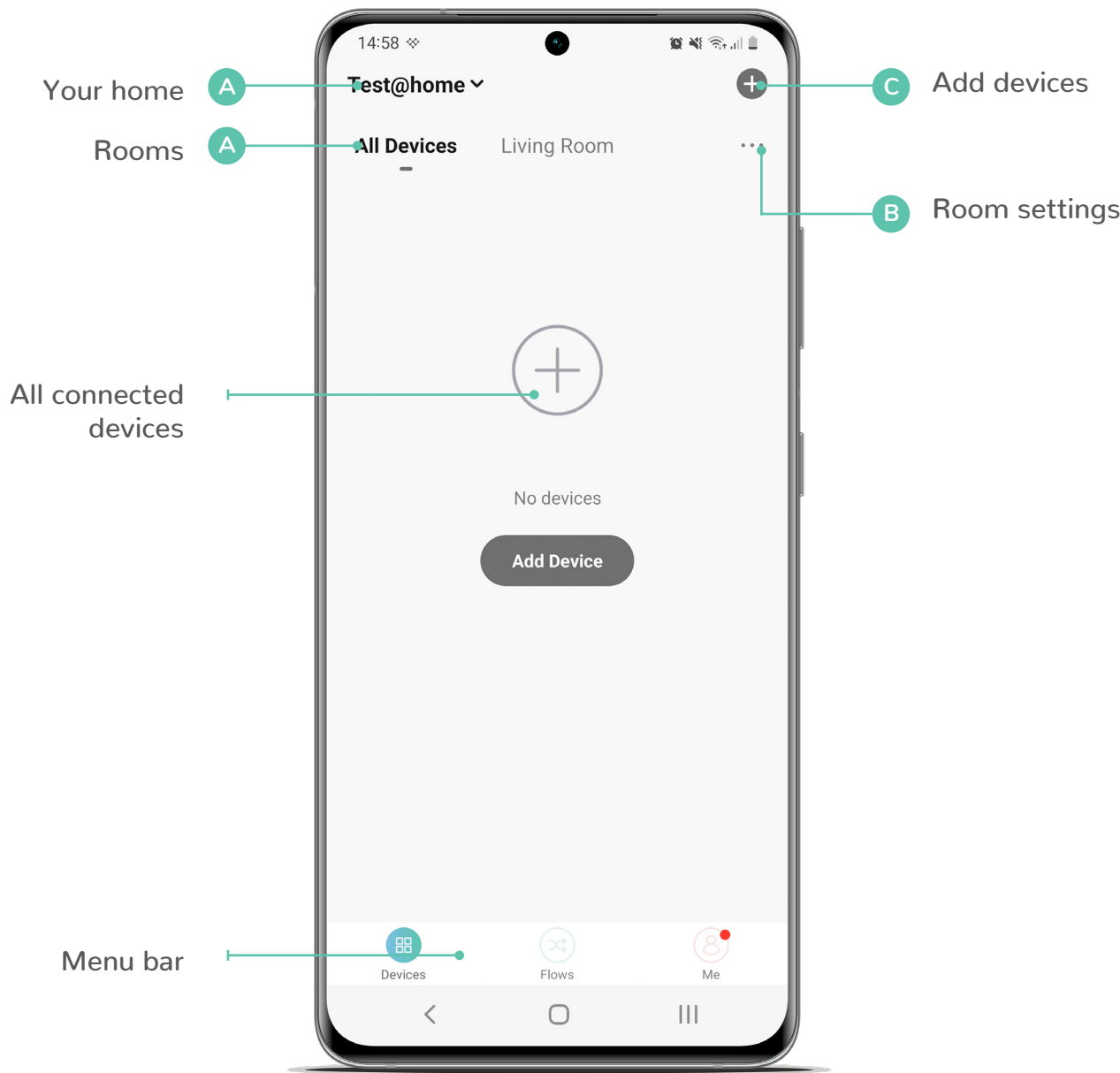
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Profile and personal
settings

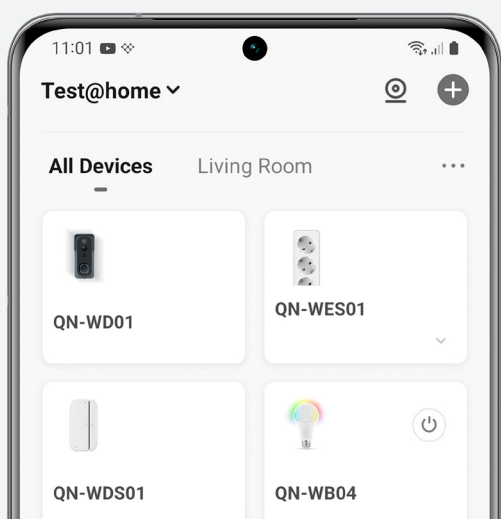
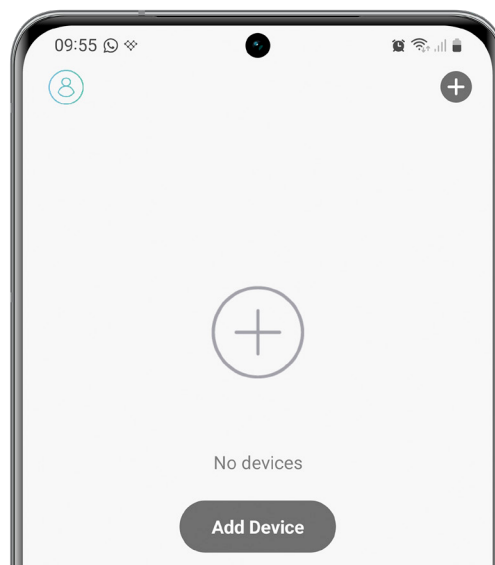
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Your smart home and device list.



A Create a home (location) and manage rooms.

When launching the application for the first time, the only information that appears in the top left corner is your personal information. To create or a home (location) or edit a previously existing home (location), go to your profile settings via the menu bar at the bottom (see from page 12).



B Create a home (location) and manage rooms.

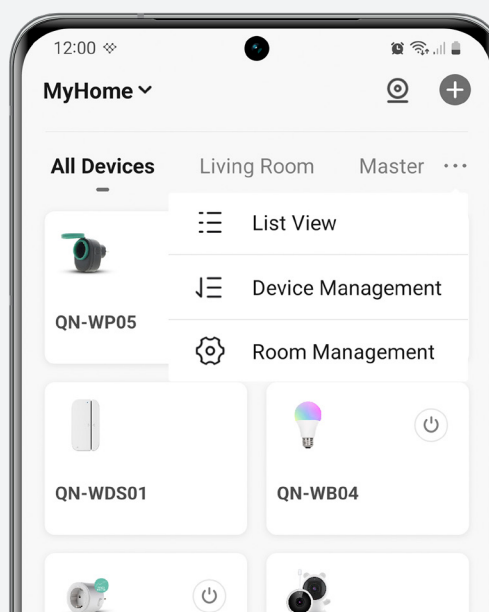
Once a location and different rooms have been created, you can edit them in the 'All Devices' screen. Tap on '...' on the right to edit or move the rooms you have created, as well as to view and organize the different devices in your rooms in a list or grid view.

Tap on "...", then on 'List View' to switch to list or grid view

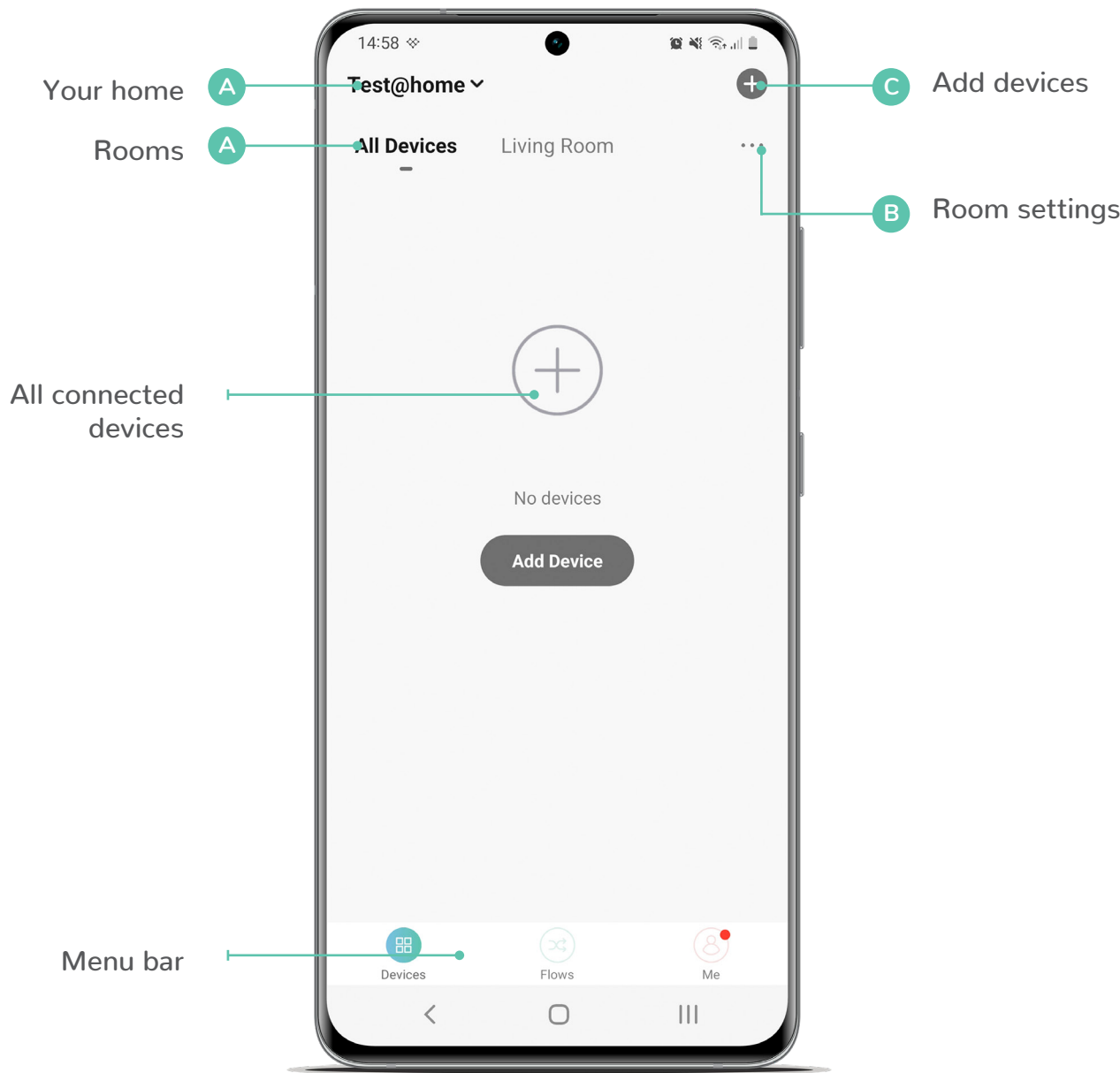
Tap on "...", then 'Device Management' for the following actions:

- Remove devices (select and delete)
- Organize devices (press and drag to desired location)

Tap on "...", then 'Room Management' to change your location and rooms.



Your smart home and device list.

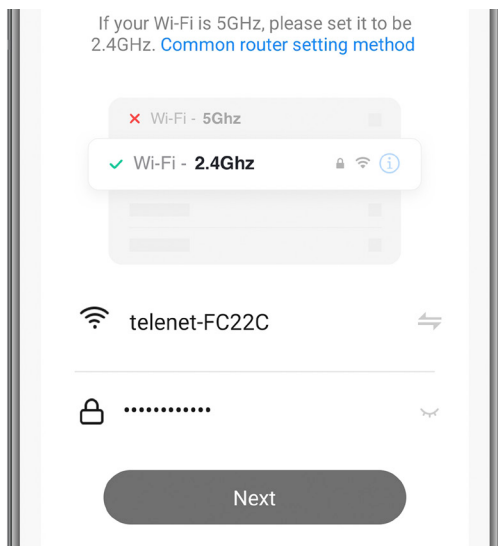
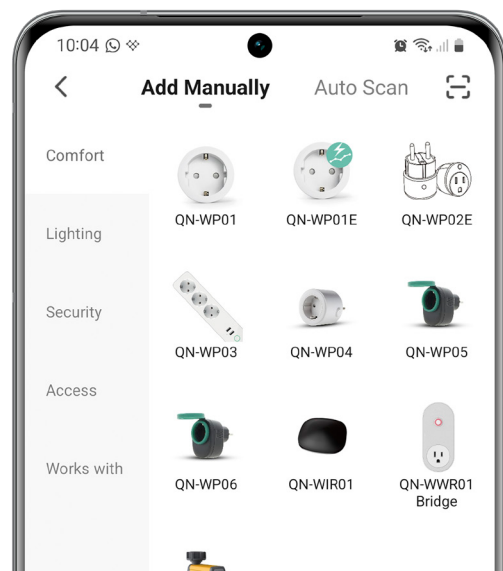


C Add devices.

Tap on '+' at the top right to add devices. Search the list for your device, according to its description in the manual. Follow the instructions in the app or via your device's manual.

Note: When installing a product, always make sure you are connected to a 2.4Ghz home network. Make sure you know your network's password, as you will need this later.

Note: To ensure that you can connect our products quickly, we recommend you turn on bluetooth as well.



Follow the steps in the app. The app will automatically display the WiFi network that your smartphone is connected to. If you want to choose another network, tap to the right alongside the network name.

Enter the password of your WiFi network. This password is case sensitive.

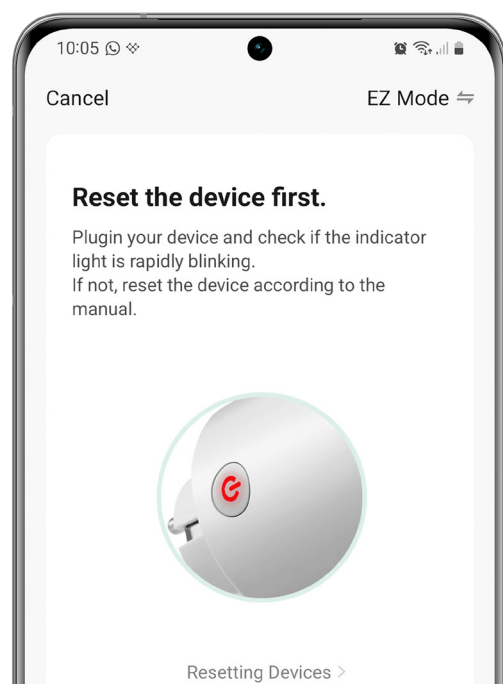
Note: When connecting a product, always make sure you are connected to a 2.4Ghz home network.

Follow the steps in the app. Check whether the product is ready to be connected.

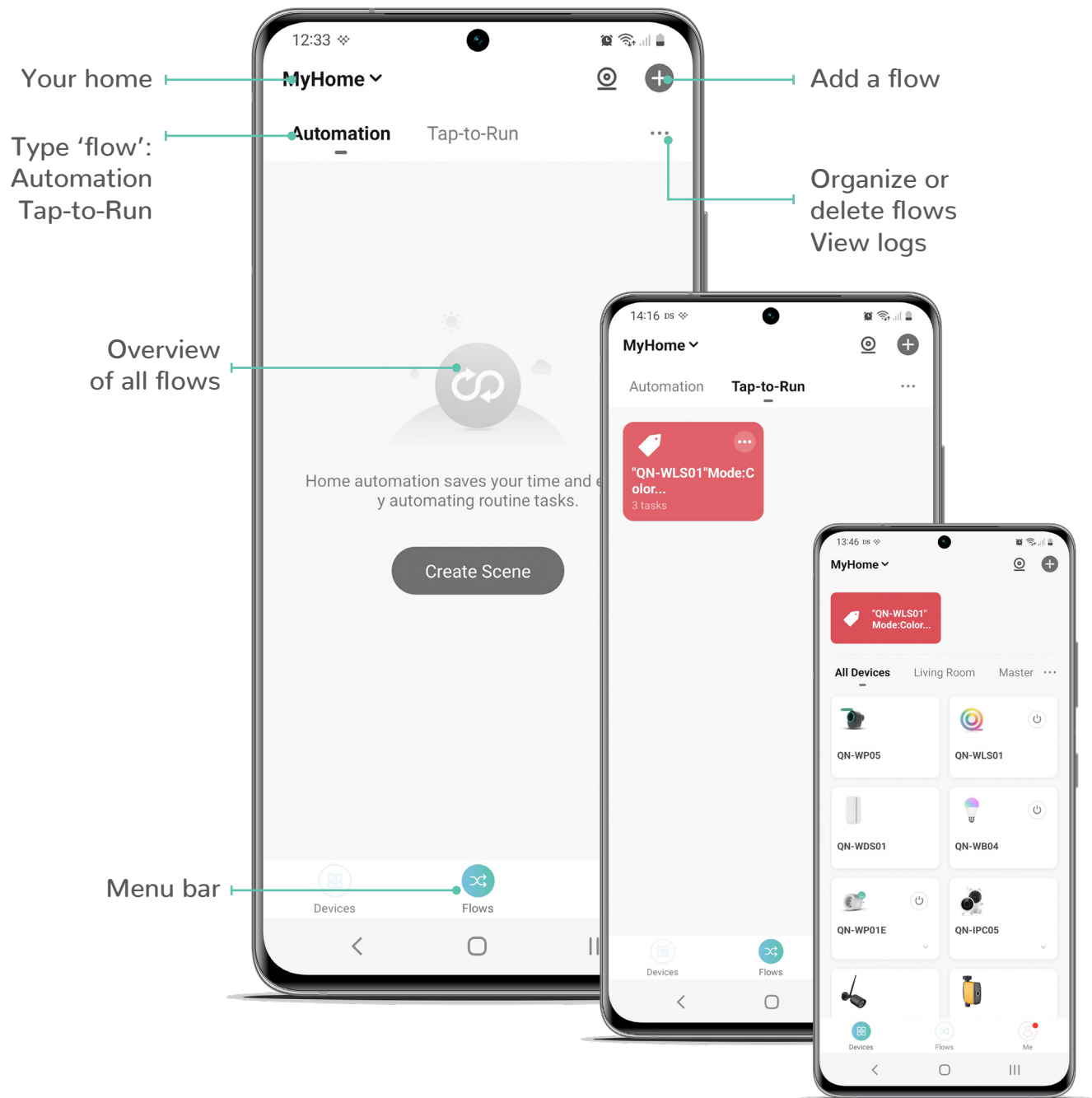
If you cannot connect your product, follow these steps:

- Press the link just below the text "Reset the device first" and follow the instructions in the manual to reset your device.
- Press 'EZ Mode', 'AP Mode' or 'QR Mode' at the top right in order to connect your device in a way other than the default. Follow the steps in the app.

Note: This feature is not available for all products.



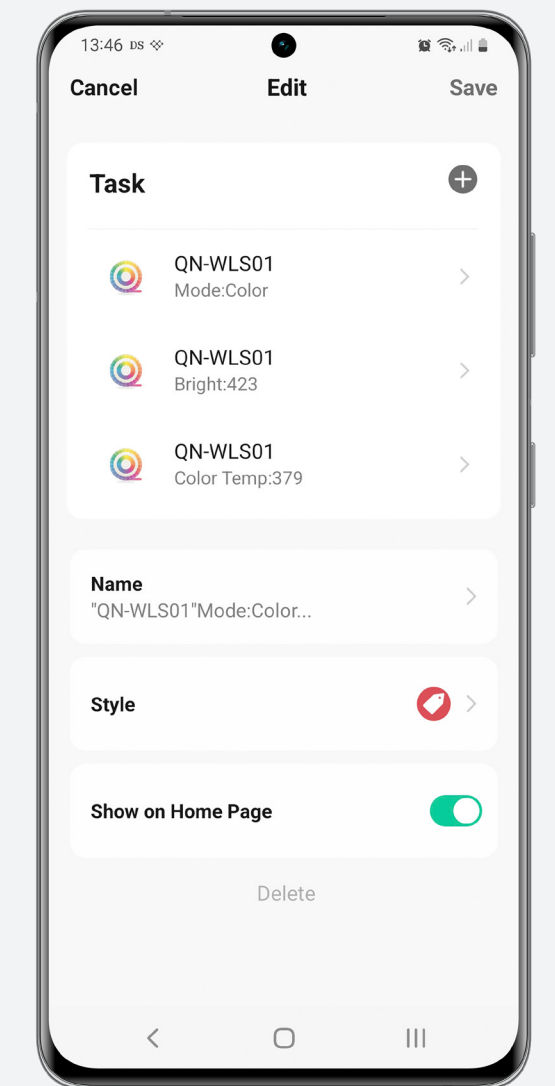
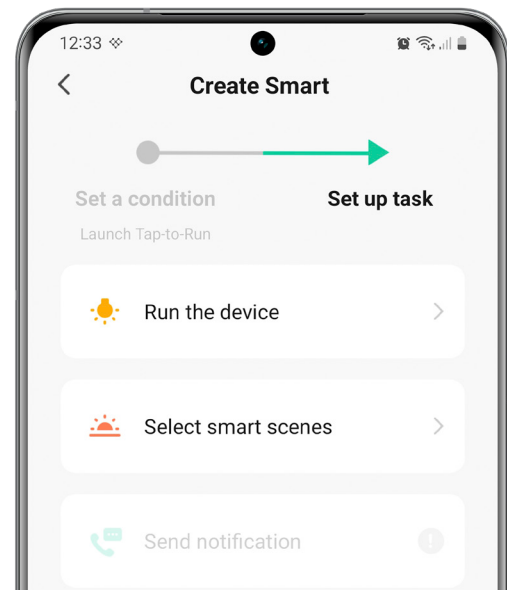
Set flows (Tap-to-Run).



Setting an Tap-to-Run

A Tap-to-Run (a quick, automated action) within qnect 'flows' means you can set different devices to carry out a specific action at the touch of a button.

It is possible to activate it immediately or with a time delay.



From the menu bar, tap on 'flows' and press the '+' sign in the top right corner.

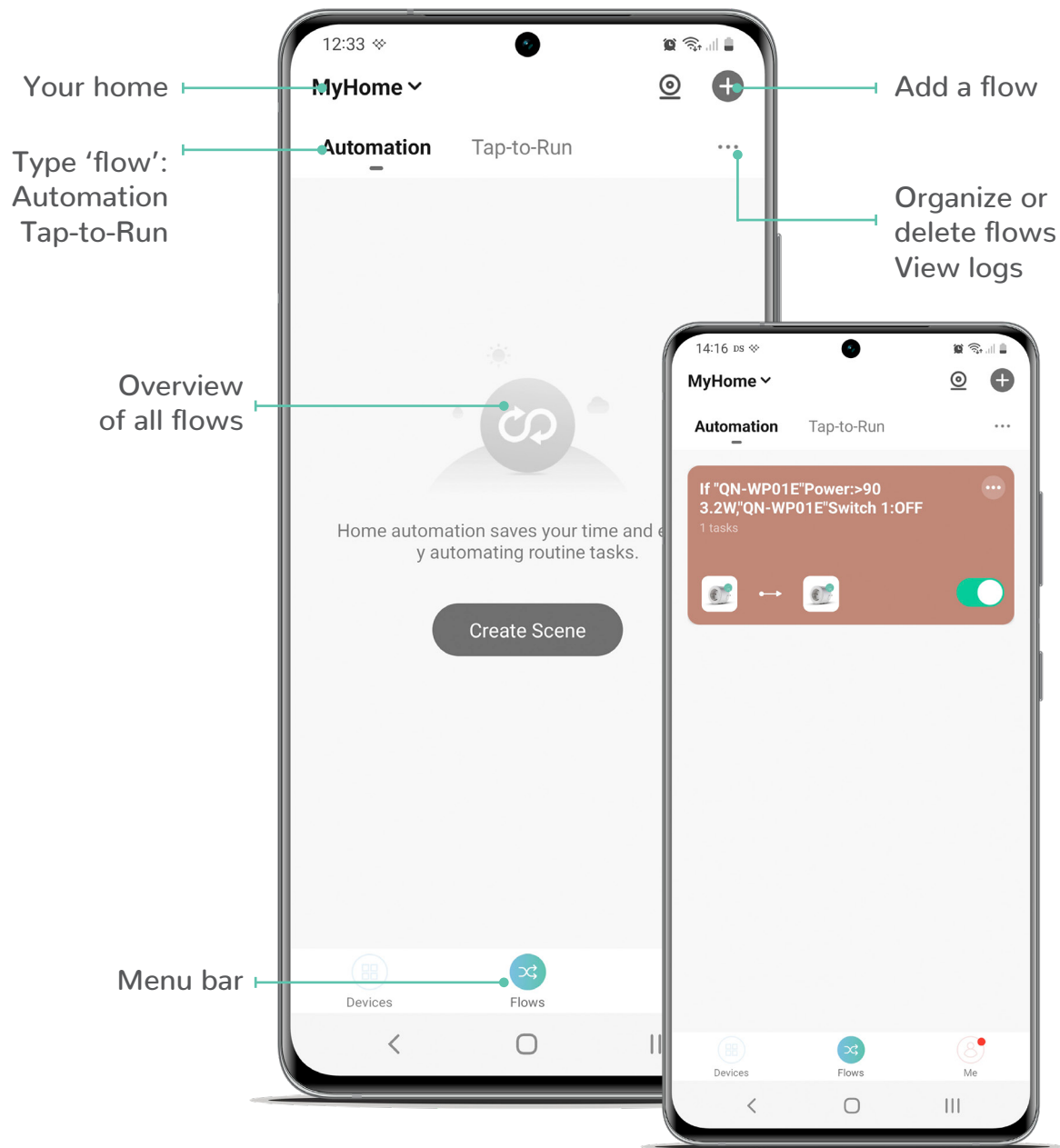
Select as 'condition' for the 'Tap-to-Run' option. Tap on 'Run device task' and choose from the list of your connected devices. Select which task or tasks your selected device should perform.

Finally, you will be given an overview of all the actions you have set. By pressing '+' next to the actions, you can set additional actions for devices, or even add a time delay. You can easily change the order of the actions by pressing on the action and dragging it up or down.

Note: You cannot set a time delay at the end of this Tap-to-Run, only at the beginning or in between actions.

Finally, name this action and assign a particular 'Style' to it. Also indicate when the action should appear on the main screen. This allows you to activate this action with a single tap (Tap-to-Run).

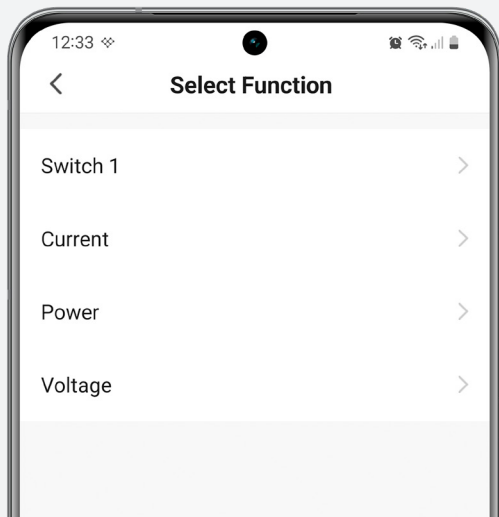
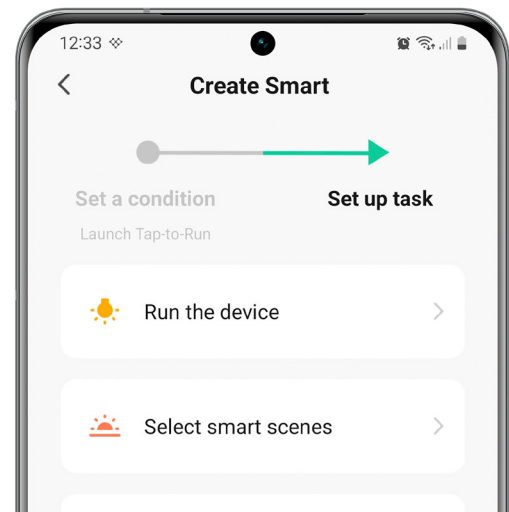
Set flows (automations).



A. Setting an automation

An automation within qnect 'flows' ensures that a certain action is performed based on a trigger (status of a product, location, weather, time). This action can originate from one or more products.

It is possible to activate it immediately or with a time delay.



Set a condition.

From the menu bar, tap on 'flows' and press the '+' sign in the top right corner.

Select as 'condition' for the 'Automation' option. Tap on 'Device Status' and choose from the list of your connected devices. Indicate which condition requires an action. This depends on each product.

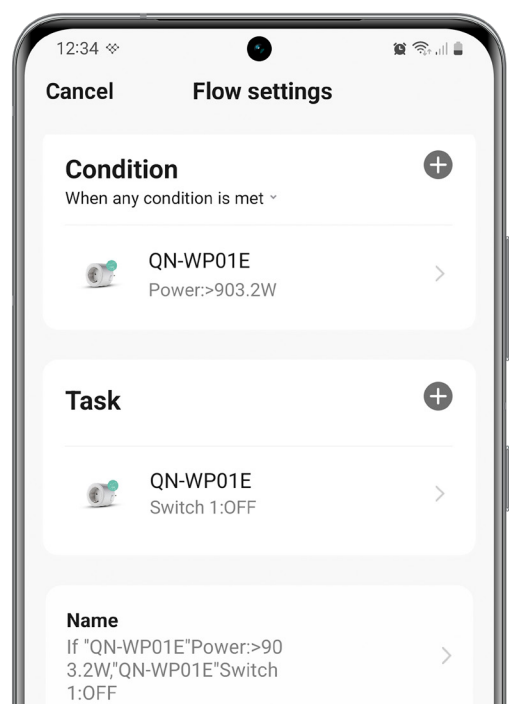
Add more conditions.

It is possible to add different conditions. Next to 'condition,' press the '+' symbol to set a condition for the same device or other devices.

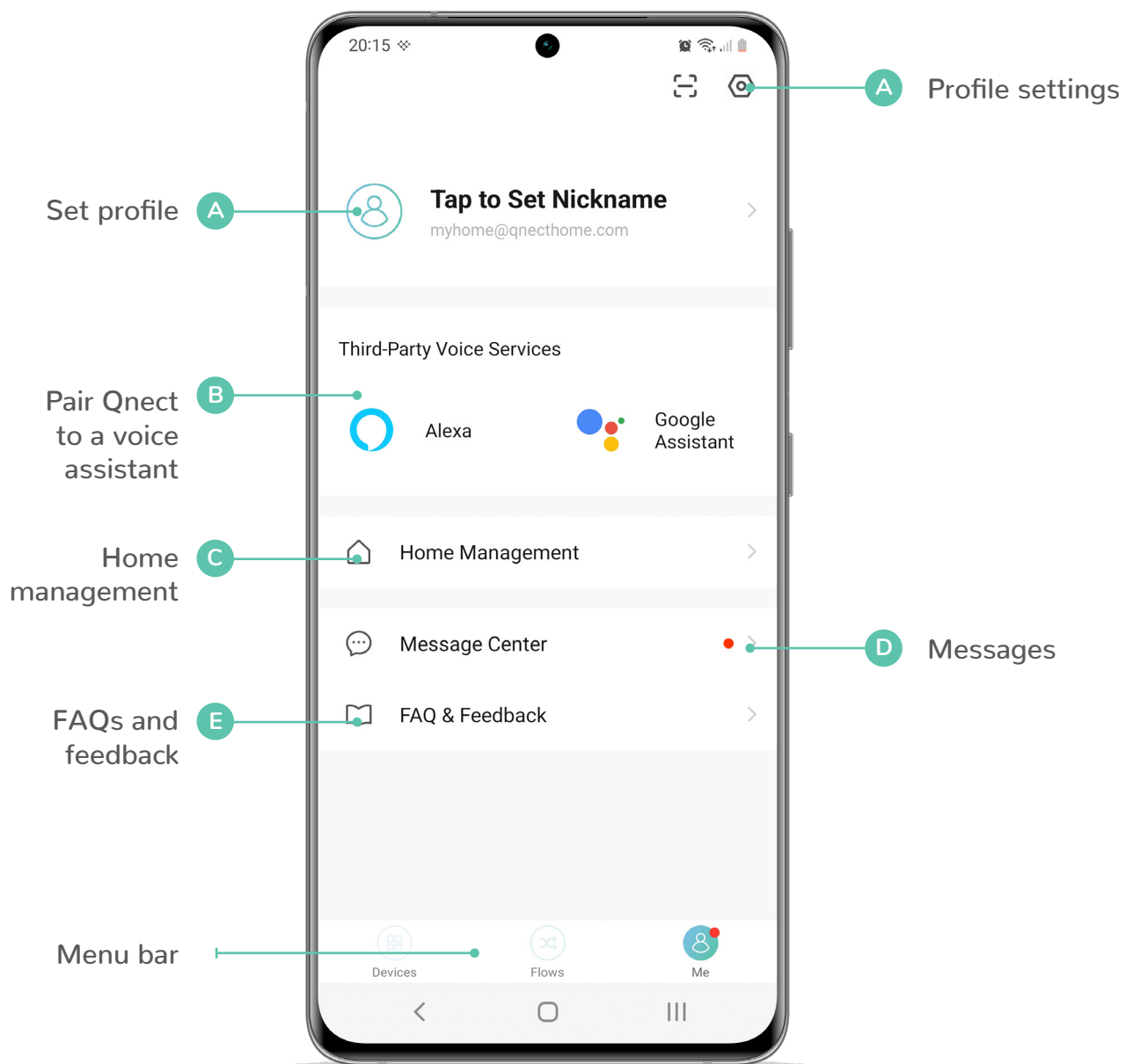
It is also possible to set conditions based on location (home or away from home), weather condition or only within a certain time period.

In the app, use the dropdown to indicate whether one, or all conditions, must be met.

This option is available when full automation is set (condition and action).

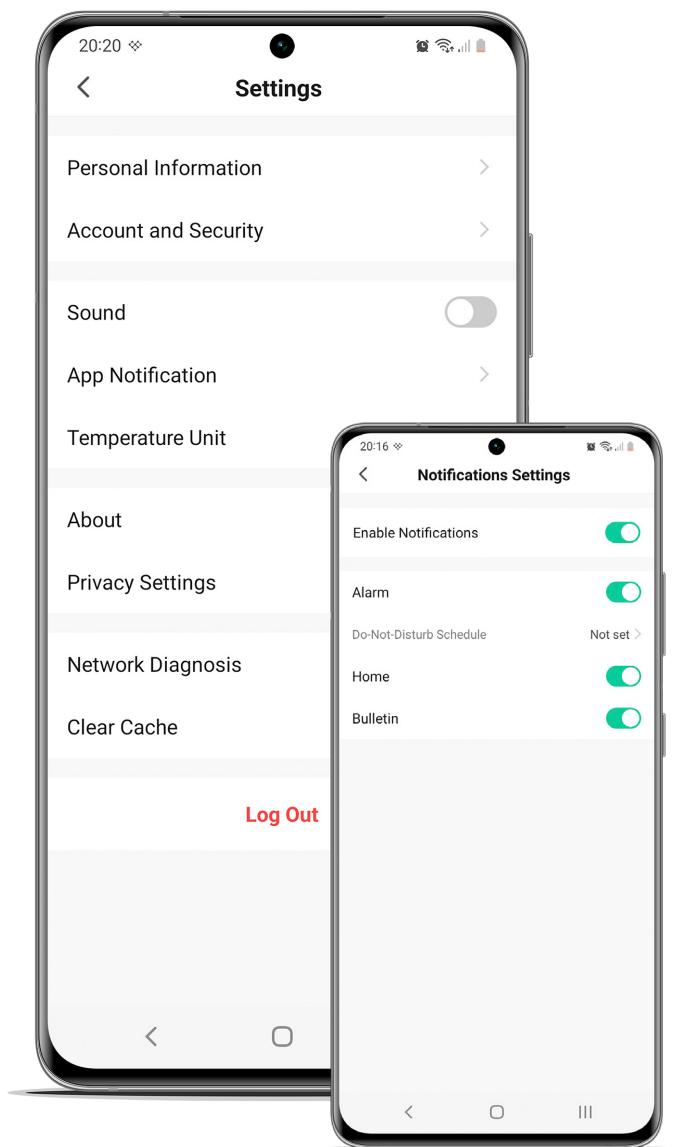
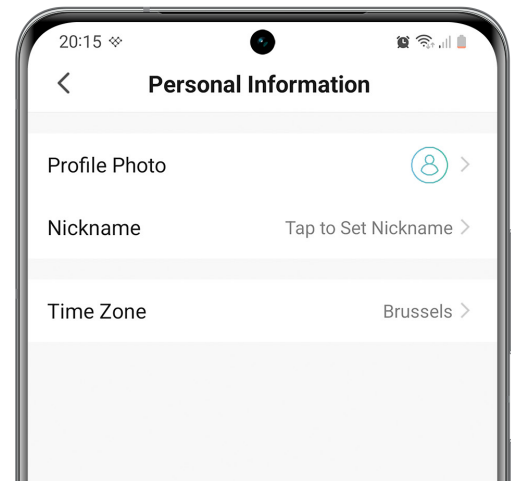


Manage personal settings through your profile.



A Setting your profile

Set your personal profile. Enter a name and photo. Enter a time zone.



A Personal settings

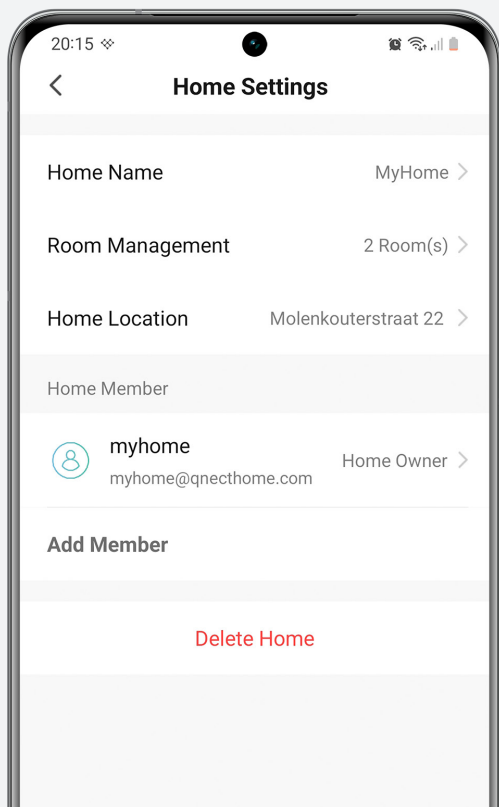
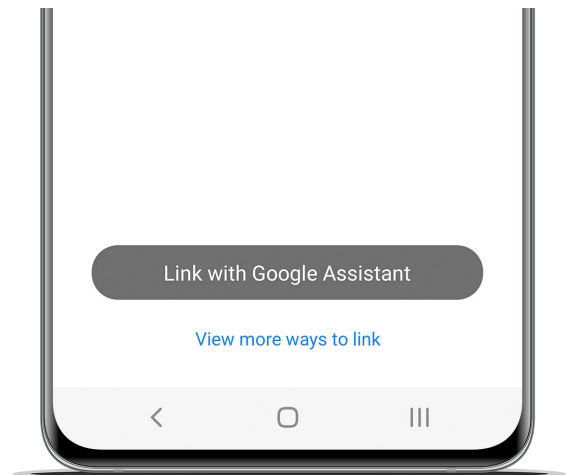
Set your personal profile.

- Personal information: Set your profile, profile picture and time zone
- Account & security: linked email address, set an unlock gesture, change password or permanently delete your account.
Note: If you decide to delete your account, it takes 14 days of inactivity to permanently deactivate your account.
- Mute
- Notifications: set which notifications you wish to receive and when you wish to receive them (Do Not Disturb). Optionally set which devices you do not wish to receive notifications for.
- Temperature unit: °C or °F
- About us: general information, latest version of the app, upload logbook when app crashes
- Privacy Statement
- Network diagnostics: check if your network is working well for all qnect devices.
- Clear cache: delete logs, passwords, memory. This is to refresh the app.

B Pair qnect to a smart voice assistant

Pair the 'qnect home' app and devices to a Google or Amazon ecosystem.

For Google: Tap on the Google logo and confirm your details in the app. A direct link is established between qnect and your Google ecosystem.



C Home management

Set up your smart home and rooms. Enter a location.

Note: To use location data in the automatic 'flows' of qnect home, a location must be set here.

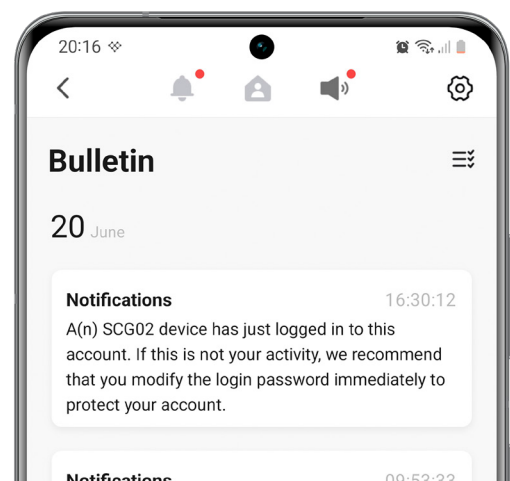
Share your home and devices with other users. Add members. Set usage rights.

Note: For security reasons, it is not possible to log in to multiple devices per user. If you want to add users to your home, they need their own separate account

D Messages

Qnect home allows you to read messages, device notifications, notifications, etc. via your general messaging screen.

View taken picture of a doorbell or camera if there is motion detection. From the message, go to the live feed of relevant camera or doorbell.



E Send and manage feedback via the app

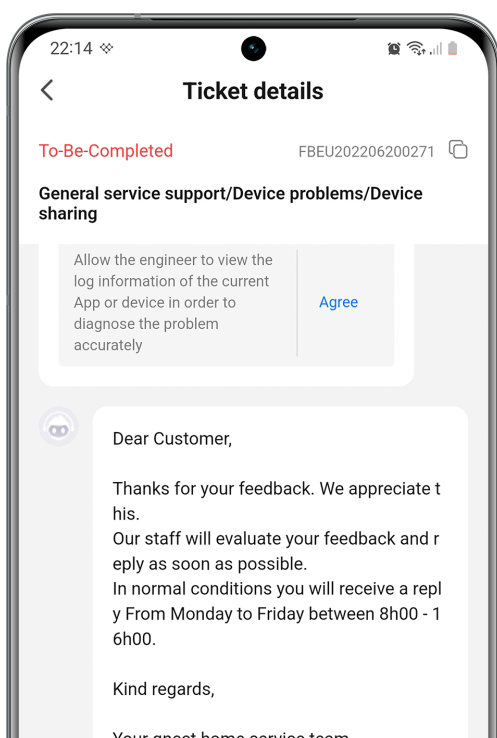
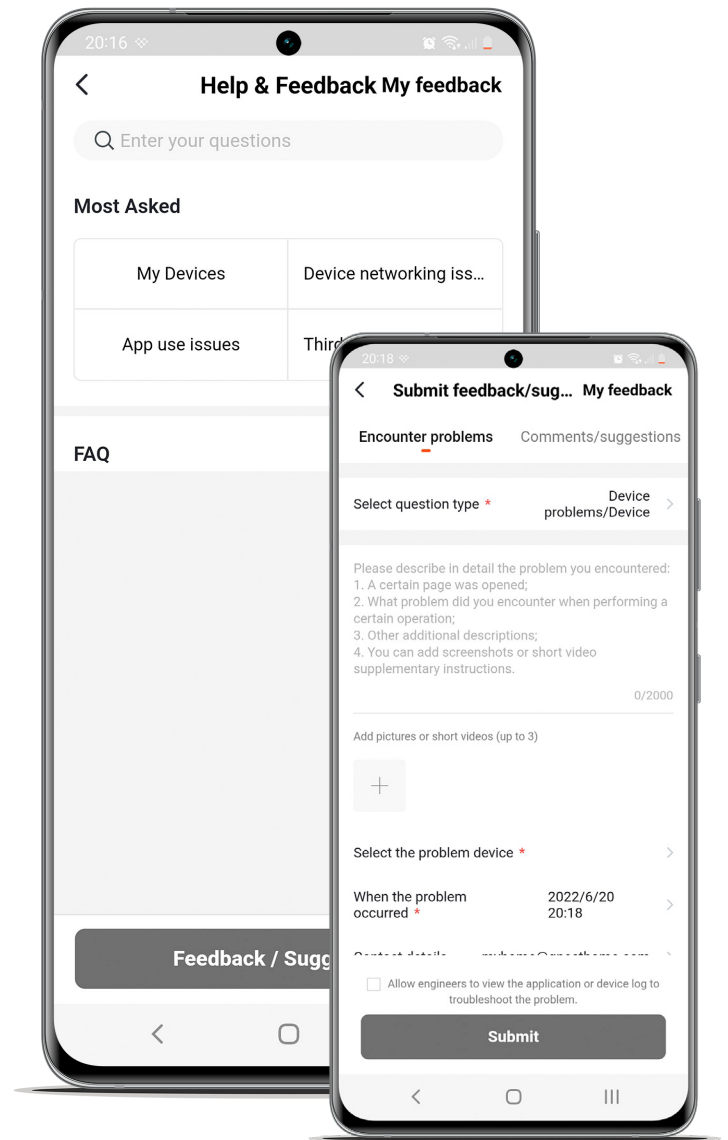
Find a question or FAQ according to type, as follows:

- questions about a specific product
- Questions or connecting a device
- Questions about the app
- Questions about connecting to Google or Amazon

You can use the feedback option in the app if you have any questions to ask or issues that need solving. Tap on 'Comments/suggestions' to ask a question.

indicate the the type of comments/suggestion to be sent, then write it. If necessary, include additional photographic material for clarification.

If you are sending Comments/suggestions for a specific product, please select the correct product when entering your feedback.



Using the 'My Feedback' button at the top right, you can see every message sent through the app.

Each ticket has a separate ID. If the problem requires viewing data or log history, this is enabled via the app.

The status of the feedback ticket is displayed to the left of the ticket ID. If a ticket is not closed by itself, it always remains open.

Review each message individually and close the message if resolved.



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